

# Go Online Sunderland:



A digital inclusion programme to ensure no one and nowhere is left behind. Find more information on the dedicated website for digital inclusion [here](#).

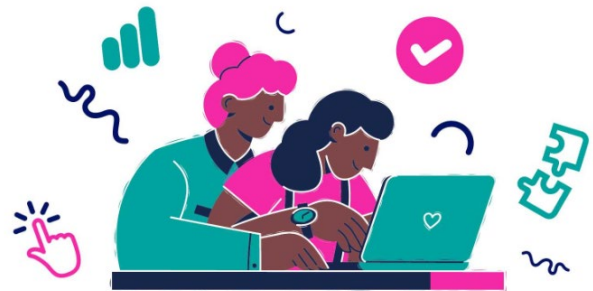
Digital access is a basic right: cross sector collaboration is vital. Research from the Digital Poverty Alliance states that every area of life relies on digital, yet up to 19 million adults in the UK are experiencing a form of digital poverty. With this in mind, the first page is dedicated to building digital confidence and skills in people who live, work or volunteer in Sunderland.

**October 2024**

## Get Online Week

The UK's largest digital inclusion [campaign](#) is back for 2024 from October 14 to 20<sup>th</sup>. Last month we asked you to send information about any events or sessions you were delivering during this week, so the information could be included in a Sunderland Guide.

[Download](#) your copy today, which contains over 60 sessions, and set yourself a challenge to signpost at least one person you know who has no or little digital confidence to attend one of the sessions.



## Learning and Skills Open Day

Are you looking to learn a new skill or gain a qualification? Want to start a new career but not sure how? You, your staff and your clients are invited to attend our Sunderland-based Open Day at [Sunderland City Hall](#), Wednesday, 9 October 2024, 10am to 12.30pm, no booking required.

You'll have the opportunity to meet and speak to a wide range of training providers, employers and organisations who can support you. For further information email

[learningandskills@sunderland.gov.uk](mailto:learningandskills@sunderland.gov.uk)



## Fully Funded

University of Sunderland are urging businesses and residents to look at new fully funded training opportunities to boost skills. Operating until March 2025, over 100 short courses are available.

Courses range from day-long starter courses to advanced accredited diplomas and all are free. More information can be found [here](#), or email [skills@sunderland.ac.uk](mailto:skills@sunderland.ac.uk)



## The state of digital inclusion in the UK charity sector

Recently, Charity Digital launched a survey to understand more about digital inclusion in the charity sector. The survey revealed: 82% of charities are concerned about digital exclusion; 56% find reaching service users difficult due to problems with technology and 66% struggled to implement digital technologies due to a lack of skills among service users. [Download](#) the full report.



### Mobilised Hub

Carers in Sunderland are benefitting from a new package of digital support. Sunderland City Council is one of the 13 local authorities partnering with Mobilise to provide services like advice, tools and community networks to carers.

Mobilise is created by carers, for carers, with the aim of offering vital support with the day-to-day realities of caring. From easy to use tools to support with benefits. Carers can access the support at the [Mobilise Hub](#).

### Mapping Homework Clubs

Research shows that pupils who have access to broadband and a keyboard device at home, score higher in exams than those that don't.

To tackle this inequality, we want to promote places where young people who maybe living in poverty or are unable to study at home can continue their education outside of school. If your Centre or Organisation can provide safe access to broadband/Wi-Fi, and keyboard devices after school hours and you'd like to show your support, register your details by emailing [smartcity@sunderland.gov.uk](mailto:smartcity@sunderland.gov.uk)



### Donate Devices

Small organisations and residents still have time to donate their unwanted digital devices to the Donate Devices campaign, up until the end of October 2024. It's Safe and Free! Data will be sanitised and cleared off your device by professionals. It is good for the environment and helps others.

Refurbished devices will be handed out to residents who need them, other devices will be broken down for parts and be recycled. Find out about dates, times and locations of your nearest Donation Hub [here](#).

