Population	Child Poverty	Unemployed	Older People in Poverty	Older People Living Alone	Can not Speak English	IMD Ward Rank (/25)	IMD Score
11204	862	4.0%	33.5%	35.6%	0.2%	2	49.20

Income Deprivation	Ave. Download Speed	% of prem unable to receive 30Mbit/s	
30.3%	126.49	0.39	Digital Inclusion Scoreboard	Redhill

Existing Digital Provision

A Community Digital Health Hub has been developed at Downhill Community Hub which has improved connectivity, provided access to digital devices and Tech Mate volunteers to support people Go Online for the first time, and provide valuable one to one support.

Northern Saints, Willow Wood and Bexhill Primaries are all members of the NCCE.

Working with Schools on digital careers, work placements and T-qualifications

Currently building links with VCS organisations, including schools to provide further support

Encouraging organisations to share activities to a centralised hub to support social prescribing to raise awareness of support available

Significantly influencing investment to install broadband provision in all areas, to ensure no one and no where is left behind

Challenges to Address

Local insights suggests that low personal data allowances; access to digital devices and lack of digital skills and money are common barriers to digital inclusion.

People more at risk of digital exclusion are children and young people; people without a job; people on low wages. Further consideration for Veterans, single parents and people with disabilities.

Redhill does not have a large VCS provision however envisage it will have a high level of digitally excluded.

Highest levels of children and older people living in poverty and income deprivation in the North Area.

Only youth provision is delivered from Downhill Community Hub therefore there is a need for further consideration to ensure the Digital Health Hub can support all age groups in the ward.

Higher levels of unemployment.

Potential Opportunities for Members

Spaces for people to access face to face digital support. Set up a Tech Mates / Buddies Volunteering Scheme

Raise awareness and encourage sign up to the NCCE at Redhouse Academy, Harry Watts, English Martyrs and St John Bosco.

Deliver marketing campaigns to tackle digital exclusion e.g. low cost broadband, being safe online, etc.

Encourage sign up to the Digital Inclusion Network and operate data banks (like a food bank but instead provides free SIM cards)

Explore funding opportunities to introduce free friendly Wi-Fi into publicly accessible buildings, open spaces and parks.

Set up IT donation points and encourage people to gift their old devices which can be upcycled and reused

Digital Device Loan Scheme or Lending Libraries for digitally excluded households

Co-design and deliver a project tailored to an 'at risk' group of people or within a physical location.

Potential for Downhill Hub to continue to develop their relationship with Redhouse CA. Peer mentor support.